

## CONFERENCE PROGRAMME

Vienna (Cleaning Academy), 1 April 2022 - 9 am to 2 pm CEST

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|-------|---|
| 09.00 | Welcome coffee  |
| 09.30 | <b>Start of online streaming</b><br><b>Welcome address</b> <ul style="list-style-type: none"><li>- Ursula Simacek, Master of the Federal Guild BIG</li><li>- Juan Díez de los Ríos, EFCI President</li></ul>  |
| 09.50 | <b>Intervention by European Institutions</b> <ul style="list-style-type: none"><li>- Sylvie Brunet, Member of the European Parliament</li><li>- Jörg Tagger, Head of Unit for Social Dialogue (DG EMPL, European Commission)</li></ul> <b>Q&amp;As</b>  |
| 10.20 | <b>Presentation of the project reports and Q&amp;A</b> <ul style="list-style-type: none"><li>- Andreas Bucker, CEO Politicomm</li></ul>   |
| 11.00 | Coffe break   |
| 11.30 | <b>Roundtable: perspectives on training and digitalisation in the sector</b> <ul style="list-style-type: none"><li>- The industrial cleaning services sector and the Pact for Skills: challenges and opportunities (Andrei Bunis, DG GROW, European Commission)</li><li>- Mark Bergfeld, Director Property Services and UNICARE (UNI Europa)</li><li>- Training and disabilities: Rosa Ferrando (Brócoli Facility Services, Spain)</li><li>- Members of SK-Clean's Expert Group: Cécile Bonnay (FEP), Anna Heather (ICCA)</li></ul> <b>Q&amp;As</b><br><b>Conclusions:</b> Isabel Yglesias, EFCI Director General |
| 12.30 | <b>Guided tour to the Cleaning Academy</b> <ul style="list-style-type: none"><li>- Christoph Guserl, Director of the Academy</li></ul>  |
| 13.15 | <b>End of the online streaming</b><br>Lunch at the Academy  |
| 14.00 | End of the conference   |

[Live streaming available here](#)

Interpretation available in English, German, French, Italian, Spanish, Portuguese

